

Appendix 2

## 2016/17 Priorities

Health, Social Care Scrutiny SubCommittee

19 July 2016

The full operating plan can be found at:

<http://www.croydonccg.nhs.uk/news-publications/publications/Pages/Strategies.aspx>

**Longer, healthier lives for  
all the people in Croydon**



## Content

- National and local priorities
- Our plans for delivering national and local priorities

Longer, healthier lives for  
all the people in Croydon



## National priorities

The Delivering the Forward View: NHS planning guidance sets out the priorities for Sustainability and Transformation Plans (STP) and CCGs. In summary these are:

- Improvement in performance especially
    - Referral to treatment
    - Cancer 62 day waiting standard
    - A&E and ambulance waits
    - Psychosis access
    - IAPTS access
    - Dementia diagnosis rate
  - Cancer
  - Obesity and Diabetes
  - Mental Health
  - Dementia
  - Learning disabilities
  - New Models of Care and Health and Social Care integration
- Working with SW London on the STP submission and future configuration of acute services including planned and urgent care.



## Local priorities

In addition we have our local priorities:

Outcomes based Commissioning  
for over 65s

Urgent Care Strategy

Prevention, self-management and  
shared decision making

Mental Health Transformation

Learning Disabilities  
Transformation plans

**Develop and Implement**

Primary Care and Out of Hospital  
Strategy

Obesity plan

## Our plans for delivering national and local priorities

### Together for Health (TFH) -(Prevention, Self-Care, Self Management and Shared Decision Making)

#### During 2015/16 the CCG has laid the foundations:

- Agreed outcomes framework for the delivery of the programme is in place.
- Recruited a Darzi Fellow to lead engagement and education amongst the clinical community in Croydon.
- Speciality specific TFH approaches have been developed amongst three of our clinical steering groups (MSK, Respiratory and Urgent Care).
- Delivered public information campaigns, such as self-care week and the Ask Three Questions campaign

#### Our focus for 2016/17

- Implement a training programme across Croydon practices to support clinician behaviours and delivery of shared decision consultations
- Enshrine the practical principles of TFH in acute and community
- Develop tier 3 weight management capabilities incorporating TFH interventions.



## Our plans for delivering national and local priorities

### Mental Health Transformation

#### During 2015/16 we have:

- Developed Dementia Advisors Services.
- Developed a 24hr Mental Health Crisis Line open to the public, carers, and professionals
- Developed an Early Detection in Psychosis service to identify and work with young people 18-35s at risk
- Improved ADHD / ASD pathway for full implementation
- Expanded the Community Service in Adult Mental Health
- Community Services developed in Mental Health Older Adults services Home Treatment Teams and Care Home Intervention Teams.

## Our plans for delivering national and local priorities

### Mental Health Transformation

#### Our focus for 2016/17

- Develop an all age core 24 Psychiatric Liaison Service
- Work towards establishing a Dementia Action Alliance.
- Evaluate the post diagnosis Dementia Advisors Service Pilot commissioned in 2015/16
- During 2015 there was a continued increase in Occupied Bed Days (OBDs). The CCG has therefore agreed a joint programme of work with SLAM to bridge the financial gap, and refocus mental health services to meet priority need
- Consequent to the above refocussing some developments will need to be staged e.g. further expansion of IAPT
- Review of SLAM proposals for Section 136 Place of Safety Arrangements
- Review of service model for Foxley Lane



## Our plans for delivering national and local priorities

### Learning Disability

#### During 2015/16 we have:

- Developed a Transformation Partnership Board with our strategic partners in SE & SW London.
- Been reviewing LD inpatients and ensuring placements have a Care and Treatment Review (CTR) and have a discharge date

#### Our focus for 2016/17

- Review the current gaps in service provision and refocus LD resources to provide short-term crisis and emergency care for people with complex and challenging behaviour in the community instead of unnecessary inpatient admissions.
- Improve service pathways with primary care and reduce waiting times to access LD community services
- Develop an LD 'at risk patient' register.



## Our plans for delivering national and local priorities

### Diabetes

#### During 2015/16 we have:

- Begun the upskilling of the primary care workforce
- Croydon CCG been successful in being the first wave of the National Diabetes Prevention Programme (NDPP)

#### Our focus for 2016/17

- Implement and promote national diabetes prevention programme (NDPP)
- Develop pre-diabetic register in primary care to recording patients with "Pre-diabetes"
- Ensure that there is coverage of Tier 2 diabetic care across Croydon GP practices

### Obesity

#### During 2015/16 we have:

- Increased referrals to the weight management service which began June 2014.

#### Our focus for 2016/17

- Work with the Children and Young Peoples and Partnership to review adult and children obesity plans collectively
- Review and plan for the provision for obesity services including tier 3 weight management services and ensuring a clear pathway from tier 2 weight management services and bariatric surgery.

## Our plans for delivering national and local priorities

### Cancer

#### During 2015/16 we have:

- Introduced a programme of practice visits by the newly appointed Macmillan GP and CRUK Health Professional Engagement Facilitator
- Developed Acute Oncology Service at CHS
- Piloted the Enhanced Prostate Follow-Up in Primary Care.

#### Our focus for 2016/17

- Collaborative working across London on demand and capacity requirements for diagnostic services
- Provide education and support in primary care to follow for patient present with
- Implement the pan London cancer pathways including access for GP's to direct to test/diagnostics

## Our plans for delivering national and local priorities

### Improving Performance

The CCG will meet all the expected national standards as of 1 April except for:

#### A&E Waiting Times (CHS)– Actions for 2016/17

- Resolve Outstanding Action from previous plan specifically: Discharge and Emergency Department Staffing and Process
- Focus on Emergency Department processes reflecting changes in the Breach Analysis
- A different focus predominantly on improving Front End (delay in ED review) plus implementing discharge/perfect ward

#### Improving Access to Psychological Therapies (IAPTS) Access and IAPTS Recovery– Action for 2016/17

- During 2015/16 we increased the number of patients entering treatment by more than 180%. Performance is below the planned level due to referrals rates increasing at a slower rate than the IAPT access performance trajectory. The Croydon IAPT service has responded by expanding self-referral options including online self-referral, and is carrying out significant promotional work with general practice, community practice, community groups, and the public.

## Our plans for delivering national and local priorities

### New Models of Care / Health and Social Care Integration (1)

#### Outcomes Based Commissioning for over 65s

In partnership with the Council during 2015/16 we have:

- Undertaken significant capability assessment of the Accountable Provider Alliance

#### Our focus for 2016/17

- Ensure alignment with the Sustainability and Transformation Plan and the delivery of the Transforming Adult Social Care (TRASC) programme
- Intended start date for the new contract is at the end September 2016.

## Our plans for delivering national and local priorities

### New Models of Care / Health and Social Care Integration (2)

#### Out of Hospital and Primary Care Strategy

##### During 2015/16 we have

- Expanded the Rapid Response service
- Developed a care home management guide
- Improved the use of step up beds to support medically unwell people
- Implemented a GP Roving Service pilot to provide greater access to rapid medical care within the community
- Embedded proactive multi-disciplinary case management with health and social care input
- Increased intermediate care beds and step up facilities

##### During 2016/17 we will

- Refresh our Out of Hospital and Primary Care Strategy and ensure alignment with the Sustainability and Transformation Plan
- Work with the various health, social care and mental health services to ensure that the services are being fully maximised for patients
- Assess and develop additional services such as near patient testing and the provision of community intravenous services

## Our plans for delivering national and local priorities

### Procurement Plans: 2016/17

**We are currentlyreprocuring:**

- Urgent Care Services
- Intermediate dermatology
- Intermediate Ear Nose and Throat Services
- Termination of PregnancyServices

**We willreview during 2016/17 whether torepocure:**

- DiabetesEducation
- IAPTs
- Intermediate beds
- IntermediateCommunity Ophthalmology Services
- Mental Health / LD Advocacy Service
- MusculoskeletalService
- Variousmental health voluntary sectorservices

### ProcurementPlans:2017/18

**We will review during2016/18whether torepocure:**

- Various GP enhanced services
- Anticoagulation Services
- Intermediate vasectomy service
- Language Line

## Our plans for delivering national and local priorities

### QIPP Plans

- Transforming Adult Community Care
- Adult Mental Health
- Mental Health Older Adults
- Learning Disabilities
- Adult Continuing Care
- Cardiology
- Respiratory / COPD
- Diabetes
- Urology
- Tendency to Fall
- MSK/ T&O
- Epilepsy
- Paediatrics/Asthma
- Digestive System
- Direct Access to Diagnostics
- End of Life Care
- High Cost Drugs

## Areas for future Health, Social Care Scrutiny SubCommittee consideration

### Mental Health

- Potential proposed variations to provision of service

### Learning disabilities

- Outcome of the review with action plan

### Unwarranted Variation in Primary Care

- Progress in the programme of delivery

